



City of Eugene
CIVILIAN REVIEW BOARD

It is the mission of the Civilian Review Board to provide fair and impartial oversight and review of internal investigations conducted by the City of Eugene Police Department involving allegations of police misconduct, use of force and other matters. The Board will strive to build trust and confidence within the community and to ensure that complaints are handled fairly, thoroughly and adjudicated reasonably. The Board will encourage community involvement and transparency in order to promote the principles of community policing in the City of Eugene.

Meeting Agenda: Civilian Review Board
Tuesday, June 14, 2016 - 5:30 p.m.
Atrium Building, 99 West 10th Ave., Eugene
Sloat Room (First Floor)
Contact: Vicki Cox, 682-5016
(A Light dinner will be available for board members beginning at 5:00 pm.)

<u>ITEM</u>	<u>TIME (Starting)</u>
1. Agenda and Materials Review	5 minutes (5:30 pm)
2. Public Comment	10 minutes (5:35 pm)
3. Minutes Approval (Minutes from April and May meetings)	10 minutes (5:45 pm)
4. Comments from Board Members, Human Rights Commission Liaison and Police Commission Liaison	10 minutes (5:55 pm)
5. Case Review: Allegation related to an employee's handling of evidence (a suspected stolen motorcycle).	40 minutes (6:05 pm)
6. Break	10 minutes (6:45 pm)
7. Discussion Item: Boards and Commissions Stipend	20 minutes (6:55 pm)
8. Auditor Report	15 minutes (7:15 pm)
9. Adjourn	(7:30 pm)



Civilian Review Board

Civilian Review Board Meeting

May 10, 2016

Kilcullen Room, Eugene Police Department, 300 Country Club Rd., Eugene OR

Members Present: Bernadette Conover, Eric Van Houten, Maurie Denner, Chris Wig, Heather Marek, Lindsey Foltz, Steve McIntire (phone)
Mark Gissiner, Vicki Cox, Leia Pitcher (Auditor's Office staff)
Sgt. Larry Crompton, EPD staff

Meeting called to order 5:30pm

1. Agenda and Materials Review
 - No comment
2. Public Comment
 - None
3. Election of CRB Chairperson
 - Mr. McIntire nominated Mr. Van Houten, Ms. Foltz seconded
 - No other nominations
 - Vote: Unanimous in favor (Mr. Van Houten abstained)
4. Election of CRB Vice-Chairperson
 - Ms. Conover nominated Ms. Foltz, Mr. McIntire seconded
 - No other nominations
 - Vote: Unanimous in favor (Ms. Foltz abstained)
5. Election of CRB Human Rights Commission Liaison
 - Mr. Wig nominated Ms. Marek, Mr. Denner seconded
 - No other nominations
 - Vote: Unanimous in favor (Ms. Marek abstained)

 - Discussion establishing Mr. McIntire is still willing to serve as Police Commission Liaison and that no election for the position was necessary.
 - Ms. Conover commented that CRB should at some point discuss the length of the terms of the offices just elected.
6. Adjourn to non-public portion of the meeting (training) – adjourned 5:39pm.

Next meeting June 14, 2016.

Minutes taken by Leia Pitcher

Eugene Police Department

April 2016 Open Case Report

Incident type: IA Investigation
Status: Suspended
Received date: Apr 1, 2016
Class/sub-class: Allegation of Misconduct / Conduct
Disposition:

Suspended pending City Attorney review regarding timeliness issue.

During the review of MDC messages from an un-related Incident Review, it was discovered that 2 officers sent a series of unprofessional and unbecoming messages using the Mobile Data Computer messaging system in violation of policy.

Conduct - 1101.1.B.25 Unbecoming Conduct
Conduct - 301.9 Mobile Data Computers

Allegations:

Conduct - 1101.1.B.25 Unbecoming Conduct
Conduct - 301.9 Mobile Data Computers

Incident type: Supervisor Action
Status: Completed
Received date: Apr 1, 2016
Class/sub-class: Inquiry
Disposition: Dismissed-Timeliness

RP called the Auditor's Office wishing to have an incident from 2002 or 2003 reviewed. RP was the victim of an armed home invasion and was beaten and tied up by the suspects. RP feels at the time the case was handled poorly, because him roommate's marijuana was found in the apartment he was told he shouldn't have been dealing drugs and little effort was made into apprehending the suspects.

Dismiss - timeliness: MG

Incident type: Supervisor Action
Status: Completed
Received date: Apr 1, 2016
Class/sub-class: Policy Complaint
Disposition: Supervisor Review-Closed

RP was upset at the service he received when he reported a mentally ill neighbor who was threatening him. RP originally called the incident in but over 2 hours later officers had not showed up and he canceled with them. Later the guy came back making all kinds of racket and he reported it again. Officers finally showed up about 0430, told him there was nothing they could do, let the guy ride off on his bike and then went to the guy's apartment and told the people there he had complained. RP cannot believe it took 9 hours for a response and then the guy was not dealt with and he now knows who complained.

Incident type: IA Investigation
Status: Suspended
Received date: Apr 1, 2016
Class/sub-class: Allegation of Criminal Conduct / Conduct
Disposition:

IA investigation suspended pending criminal investigation.

Allegations:

Conduct - 1101.1.B.5 Conformance to Laws

Incident type: Supervisor Action
Status: Completed
Received date: Apr 5, 2016
Class/sub-class: Inquiry
Disposition: Supervisor Review-Closed

RP emailed Chief Kerns about an incident at her home. RP is unhappy that an officer allegedly treated the incident lightly and did not add charges (only warrant arrests) to the two men that menaced and assaulted her and her friend in her own yard.

Incident type: IA Investigation
Status: Suspended
Received date: Apr 5, 2016
Class/sub-class: Allegation of Misconduct / Off-duty Conduct
Disposition:

While off-duty, an officer was involved in a verbal dispute with a female who called 911 requesting assistance. Changed from an Incident Review to an IA; suspended pending criminal investigation.

Incident type: Supervisor Action
Status: Completed
Received date: Apr 6, 2016
Class/sub-class: Service Complaint / Performance
Disposition: Supervisor Review-Closed

RP filed an on line complaint form about a domestic dispute she was involved in. RP felt the officer was rude and then the officer, or perhaps a school official, interviewed her children without DHS being present. RP also noted that she did not think the investigation included contact with her husband.

Incident type: IA Investigation
Status: Active
Received date: Apr 7, 2016
Class/sub-class: Allegation of Misconduct / Performance
Disposition:

1. 314 Vehicle Pursuits

It is alleged that an officer initiated and engaged in a pursuit of a suspect in an attempt to apprehend a driver who was not stopping or following relevant traffic laws in violation of the pursuit policy.

Allegations:

Performance - 314 Vehicle Pursuit Policy

Incident type: Supervisor Action
Status: Completed
Received date: Apr 7, 2016
Class/sub-class: Service Complaint / Performance
Disposition: Supervisor Review-Closed

RP reported an incident in which an EPD SUV almost caused an accident. A stand-off of some sort was happening at the time, this SUV pulled up behind stopped vehicles at the traffic light with his lights on but no siren, when the light changed the officer pulled right in front of the vehicle turning left who obviously was not aware he was there almost causing an accident between the two.

Incident type: IA Investigation
Status: Active
Received date: Apr 7, 2016
Class/sub-class: Allegation of Misconduct / Performance
Disposition:

A local official advised he had concerns and a complaint regarding the handling of a call for service involving two clients.

1101.1.B.9.b.4: Unsatisfactory performance
b. Examples of unsatisfactory performance include, but are not limited to:
(4) Failure to take appropriate action.

It is alleged that officers allowed an impaired person to drive away in a motor vehicle even though they could have prevented the impaired person from getting into a vehicle and driving, reducing a potential hazard to the public, passengers and the impaired driver.

Allegations:

Performance - 1101.1.B.9 Unsatisfactory Performance

Incident type: IA Investigation
Status: Active
Received date: Apr 7, 2016
Class/sub-class: Allegation of Misconduct / Performance
Disposition:

An employee drove a vehicle into a gate with an alarm system and failed to report damage to the gate.

Allegation:

1. 1101.1.B.9 Unsatisfactory Performance

Incident type: Supervisor Action
Status: Active
Received date: Apr 11, 2016
Class/sub-class: Inquiry
Disposition:

RP contacted the Auditor's Office with a concern about how an incident in which her cousin was assaulted by her ex-husband and spit on and kicked by his wife when she went to speak to them about a vacation issue concerning their daughter. The officer involved gave her the option of pressing charges or taking her daughter at the time. It then took over a week and a half for anything to be filed on the incident, with no documentation a judge gave custody of the daughter to the ex-husband.

Incident type: Supervisor Action
Status: Completed
Received date: Apr 13, 2016
Class/sub-class: Inquiry
Disposition: Dismissed-o/s jurisdic

RP contacted the Auditor's Office seeking clarification about a trespass issue on rental property he owns.

About 5 weeks ago RP's tenant had some campers trespassed off the property by EPD, the campers returned and on 4/9/16 the tenant again called EPD, the campers tried to tell officers that he and the tenant's son had given permission which is not the case. Tenant's son is mentally ill and does not live at the property only visits. RP spoke with a Sgt. by phone and was told he was sorry but he would have to have them evicted. When seeking legal advice about this he was told he would have to evict everyone, even his tenants of 21 years. RP is confused by this as no one with legal authority regarding the property gave the campers permission to be on the property.

Dismiss - outside jurisdiction. Landlord - tenant dispute.

Incident type: Supervisor Action
Status: Completed
Received date: Apr 13, 2016
Class/sub-class: Inquiry
Disposition: Dismissed-o/s jurisdic

RP contacted the Auditor's Office alleging that EPD officers entered and searched her home without her consent or a search warrant looking for her ex. boyfriend.

This was an assist to the U.S. Marshals' service, which alleges that she gave consent. This should be dismissed and referred to the US Marshals' Service.

Incident type: Supervisor Action
Status: Active
Received date: Apr 15, 2016
Class/sub-class: Policy Complaint
Disposition:

RP reported a call for service that he made to EPD that seems to have been ignored. RP reported illegal camping in the Washington Jefferson Street Park. The next morning the campers were still there. When he called dispatch, he was told officers responded about 11:50 pm and if that is the case, their action was ineffective.

Incident type: Supervisor Action
Status: Completed
Received date: Apr 19, 2016
Class/sub-class: Inquiry
Disposition: Dismissed-Other

Disparaging remarks about a City of Eugene manager were posted on Reddit (an on-line open forum) by someone alleging to be a City of Eugene employee who has just been placed on administrative leave.

Auditor Dismissed-Other due to not having enough information.

Incident type: Supervisor Action
Status: Active
Received date: Apr 19, 2016
Class/sub-class: Service Complaint / Performance
Disposition:

RP reported an EPD Patrol Vehicle going at least 20 miles over the speed limit on I-5 South heading to Cottage Grove.

Incident type: Supervisor Action
Status: Completed
Received date: Apr 21, 2016
Class/sub-class: Policy Complaint
Disposition: Supervisor Review-Closed

RP emailed Chief Kerns upset that when his step-daughter's home was broken into she and her roommates were told no officer would be dispatched and probably no follow-up call to file a report would happen.

Incident type: Supervisor Action
Status: Completed
Received date: Apr 21, 2016
Class/sub-class: Service Complaint / Performance
Disposition: Supervisor Review-Closed

Fire dispatcher received a call advising that they needed to return to turn the stove off at their fire station. A communications specialist who was working fire dispatch advised they were clear to return to the station and also to go ahead and have dinner, since it was going to be awhile before the incident was finished.

Incident type: Supervisor Action
Status: Completed
Received date: Apr 21, 2016
Class/sub-class: Service Complaint / Service level
Disposition: Supervisor Review-Closed

RP was unhappy with the service he received when he reported his neighbor vandalizing his car by getting the sticky residue from her parking citation on his vehicle.

Incident type: Supervisor Action
Status: Completed
Received date: Apr 21, 2016
Class/sub-class: Service Complaint / Other
Disposition: Dismissed-prev reviewed

RP stopped into the Auditor's Office to talk about a citation he received in which he felt the officer harassed him.

Dismissed: Previously Reviewed

Incident type: Supervisor Action
Status: Completed
Received date: Apr 21, 2016
Class/sub-class: Service Complaint / Service level
Disposition: Supervisor Review-Closed

RP contacted the Auditor's Office upset that an officer did not arrest a man in his apartment complex who assaulted a neighbor down the street. RP can't believe that the guy assaulted someone and all he gets is a citation.

Incident type: Supervisor Action
Status: Active
Received date: Apr 22, 2016
Class/sub-class: Inquiry
Disposition:

RP contacted the Auditor's office inquiring into 911 calls made by her recently deceased boyfriend RP had called 911 at least 3 times over the last 8 months requesting help for issues at his home related to a park. In one instance people were coming through the hedge onto his property, in another people were using racial slurs against him. RP stated in at least two of the calls no officer ever responded, she is interested in finding out how these calls were dispatched and if they were turned over to the Sheriff's

Office.

Incident type: Supervisor Action

Status: Active

Received date: Apr 25, 2016

Class/sub-class: Service Complaint / Service level

Disposition:

RP contacted the Auditor's Office upset that he had filed an online report, he received an email response giving him a report number. But he has not received follow up since then to get the full details of his issue and how it is being investigated.

Incident type: Supervisor Action

Status: Active

Received date: Apr 26, 2016

Class/sub-class: Service Complaint / Performance

Disposition:

Chief Kerns received an email from RP about an incident occurring in Eugene involving a friend of his that called for police assistance. RP expressed dissatisfaction in the service level provided to his friend. The email lacked any information to identify the incident.

Incident type: Supervisor Action

Status: Active

Received date: Apr 26, 2016

Class/sub-class: Inquiry

Disposition:

RP emailed the Auditor's office with a concern about EPD officers using Pierce Street as a cut off from the busy 18th and Chambers intersections and speeding down the street. RP noted that the area is heavy with small children and is concerned for their safety.

Incident type: Supervisor Action

Status: Active

Received date: Apr 27, 2016

Class/sub-class: Inquiry

Disposition:

RP contacted the Auditor's Office with a concern about an officer repeatedly threatening to cite or arrest his wife for leash law violations, even though the dog is a certified service animal and by law does not need to be leashed.

Incident type: Supervisor Action

Status: Completed

Received date: Apr 27, 2016

Class/sub-class: Inquiry

Disposition: Supervisor Review-Closed

An officer stopped a vehicle in which he suspected was a DUII driver. Upon contacting the driver, he learned he was disabled and going through chemo therapy. The driver, told the officer he had recently met the passenger at Jack in the Box. The passenger, had offered to help the driver get home since he too noticed the driver was struggling (on crutches and obviously confused). It was unclear to the officer how the driver knew the passenger. When asked, the driver said he knew the passenger "Briefly". The driver said he was heading home to Pleasant Hill. However, they were going the wrong way to get to Pleasant Hill from the where they were coming from.

The officer found it strange that the passenger would help a man he either just met, or didn't know very well get to Pleasant Hill. The officer was concerned the passenger may have been taking advantage of the driver's vulnerable state. For that reason, he asked the passenger for his identification. The passenger complained of being harassed because he was black. The supervisor arrived and spoke with

the passenger. He told the supervisor me he thought the officer would not have asked for his identification if he was white. The supervisor told him he disagreed. The supervisor told him he thought the circumstances were in fact suspicious, and felt the officer had an obligation to identify him. The supervisor told him it is common to identify people who are stopped in a vehicle, no matter their race. The supervisor explained to him that bad things happen to people and we would not be doing our job if we didn't identify a man who was helping a frail, confused man drive to his home in Pleasant Hill, late at night, and not even going in the right direction. The passenger agreed. The supervisor assured him he didn't feel the officer had acted in any way based on his race. The supervisor asked the passenger if he felt better about the contact after they spoke and he said he did. He told me he didn't have any questions. The supervisor told him he was free to leave at that point but he chose to stay at the stop.

The driver called a friend to pick him up since he was not safe to drive. The friend showed up and had no idea who the passenger was or why the driver would have been driving him around. Additionally, the passenger was on post-prison supervision for Robbery II and was known to be involved in the local drug scene. Even as this call concluded, the supervisor was not convinced the passenger did not have ill intentions with the driver. The supervisor suspected the officer may have prevented the driver from becoming the victim of a crime.

The supervisor recommend this complaint be closed on intake. He investigated it thoroughly (including ICV) and found no policy violations.

Open and close as an Inquiry. Will need to be reported to state racial profiling project.

Incident type: Supervisor Action
Status: Active
Received date: Apr 29, 2016
Class/sub-class: Service Complaint / Performance
Disposition:

RP contacted the Auditor's Office upset that when she called about her neighbor trespassing on her property and was asked if she wanted to press charges she told the call taker yes. The officer who came to investigate would not cite her neighbor. The officer believed the neighbor about checking on her rabbits. When she also spoke with the officer about things disappearing from her front yard he said "Well you live on Wood" like what do you expect. RP did not get the service she expected from the Officer.

Incident type: Supervisor Intake
Status: Active
Received date: Apr 30, 2016
Class/sub-class: Allegation of Misconduct / Courtesy
Disposition:

Complainant about a contractor with the City. The Auditor's office does not have jurisdiction over non-EPD employees.

[30 incidents displayed.](#)

Eugene Police Department

April 2016 Closed Case Review

Incident type: IA Investigation
Status: Completed
Received date: Feb 2, 2016
Class/sub-class: Allegation of Misconduct / Performance
Disposition: Sustained

An officer was dispatched to take an Animal Abuse 1, a felony, therefore it was necessary for an officer to take a report. The officer interviewed the victim dog owner on this date but did not write a report. At the time, he said was going to wait until the necropsy (animal autopsy) was done before he wrote the report.

The officer did not seize cell phone or digital evidence at the time he interviewed the dog owner, nor did he make any attempt to contact the suspect who had sent incriminating text messages to the victim after the incident.

Even though the necropsy report was sent to the officer, the officer still failed to file a report in a timely manner.

1. Performance 1101.1.B.9 - that the officer failed to take appropriate action or perform professionally when he investigated the report of animal abuse.

Allegations:

Performance - 1101.1.B.9 Unsatisfactory Performance - Sustained

1 incidents displayed.

Eugene Police Department

May 2016 Open Case Report

Incident type: Supervisor Action
Status: Completed
Received date: May 2, 2016
Class/sub-class: Service Complaint / Service level
Disposition: Supervisor Review-Closed

RP contacted the Auditor's Office with a concern about an incident an officer took RP's Rifle for safe keeping. Six weeks later she still has been unable to retrieve her firearm. RP feels she was misled by the officer when he told her it was for safe keeping only and that she would be able to pick it up the next day.

Incident type: Supervisor Action
Status: Completed
Received date: May 2, 2016
Class/sub-class: Inquiry
Disposition: Dismissed-Other

RP reported an incident in which an officer kept telling her he didn't believe her, and then used misleading questions over an accident in which she hit her head on a door jamb. She and her boss/boyfriend thought about calling 911 and then decided not to. An incomplete call came over the 911 line leading officers to the restaurant where the questioning lead to her boss/boyfriend being arrested.

Dismiss - other. No basis for complaint after viewing ICV.

Incident type: Supervisor Action
Status: Completed
Received date: May 2, 2016
Class/sub-class: Inquiry
Disposition: Dismissed-alt remedy

RP filed a complaint upset with the way she was treated by both an officer and the Municipal Court. RP was cited for cell phone use, when in fact she has blue tooth pairing with the vehicle. She presented her evidence in court, with the officer only verbally telling what he saw and felt and misrepresenting the truth. After this experience RP feels that the court system is rigged and an ordinary citizen without an lawyer is not given the time of day and officers feel it's ok to misrepresent the truth to justify a ticket. RP also submitted: OR cell phone laws, a statement from her son who was on the line (Bluetooth in vehicle) during the stop and her car's Bluetooth connection information.

Alternative Remedy - MG.

Incident type: Supervisor Action
Status: Completed
Received date: May 6, 2016
Class/sub-class: Service Complaint / Performance
Disposition: Supervisor Review-Closed

RP expressed her concerns that she made a call for service due to 2-3 children being left in a vehicle for what she felt was an extended period of time while the family was in the liquor store. RP felt that the dispatcher was indifferent and the RP was not sure whether the call-taker was listening or cared about her concerns.

Incident type: Supervisor Action
Status: Completed
Received date: May 6, 2016
Class/sub-class: Policy Complaint
Disposition: Supervisor Review-Closed

RP called 911 and then the non-emergency line to complain about the bike path between Friendly St and Jefferson St being closed for the Trump rally.

Incident type: Supervisor Action
Status: Completed
Received date: May 6, 2016
Class/sub-class: Policy Complaint
Disposition: Supervisor Review-Closed

RP called the Auditor's Office upset with the general police response to transient's illegal behavior in his neighborhood and around the city in parks etc.

Incident type: Supervisor Action
Status: Completed
Received date: May 6, 2016
Class/sub-class: Service Complaint / Performance
Disposition: Supervisor Review-Closed

RP reported an officer on Green Acres who was discourteous, cutting him off, just to get ahead of him to get to River Rd from Beltline.

Incident type: Supervisor Action
Status: Completed
Received date: May 6, 2016
Class/sub-class: Service Complaint / Use of Force
Disposition: Supervisor Review-Closed

A sergeant was directed by a Lieutenant to complete a Blue Team entry for a use of force. The use of force in and of itself was not a reportable use of force; however, a witness spoken to post-incident (who was a friend of the arrested subject) expressed concerns she thought the force used in the arrest was excessive. He allegedly was pushed to the ground to be handcuffed and was kneeling at the time.

Incident type: Supervisor Action
Status: Active
Received date: May 10, 2016
Class/sub-class: Inquiry
Disposition:

RP inquired into the cost of acquiring ICV of his contacts with an officer, which he feels are harassing.

Incident type: Supervisor Action
Status: Active
Received date: May 13, 2016
Class/sub-class: Policy Complaint
Disposition:

RP contacted the Auditor's Office concerned with an article she saw in the news stating that officers did not cite a bicyclist that ran a red light and caused an accident. RP does not understand why the cyclist was not cited.

Incident type: Supervisor Action
Status: Active
Received date: May 13, 2016
Class/sub-class: Inquiry
Disposition:

RP was upset with how an incident with her sister was handled by officers.

Incident type: Supervisor Action
Status: Completed
Received date: May 13, 2016
Class/sub-class: Policy Complaint
Disposition: Supervisor Review-Closed

RP voiced frustration with the process of trying to get an illegal camping issue taken care of in her neighborhood. Calling EPD gets her nowhere; we're too busy; some program takes care of it, etc. RP wants to talk with someone who can solve the problem.

Incident type: Supervisor Action
Status: Completed
Received date: May 16, 2016
Class/sub-class: Service Complaint / Performance
Disposition: Supervisor Review-Closed

RP contacted the Auditor's Office upset about an incident in which a lawyer from a previous judgement she was involved in has been stalking her and the man pinned her in her driveway and harassed and menaced her while trespassing on her property. The officer who responded told her since she wasn't hurt she couldn't press charges. The officer didn't want to look at her video and only agreed to send it to the DA when she called him back later. She has since found out it was sent to the civil side of the DA's as a criminal trespass totally leaving out the stalking and other issues.

Incident type: Supervisor Action
Status: Active
Received date: May 16, 2016
Class/sub-class: Inquiry
Disposition:

RP reported being struck by an EPD vehicle. The officer was backing up on Broadway at Olive and hit RP who was crossing the street. The officer's first question was did you fall down, it wasn't until witnesses spoke to the officer that he exited his vehicle and spoke with RP.

RP would like to find out if an incident report was done and if there is ICV or Body cam of the incident. RP also noted that there is foot pain that needs to be checked out and wonders how that would be handled.

Incident type: Supervisor Action
Status: Completed
Received date: May 16, 2016
Class/sub-class: Policy Complaint
Disposition: Supervisor Review-Closed

RP emailed Chief Kerns with a concern about EPD's Policy of not responding to non-injury hit and run accidents. RP's daughter's roommate's vehicle was sideswiped while parked and was told no police response would take place, RP feels this is a disservice to the people of Eugene.

Incident type: Supervisor Action
Status: Completed
Received date: May 17, 2016
Class/sub-class: Inquiry
Disposition: Supervisor Review-Closed

A person complained that during a pat down the officer touched him inappropriately. A review of the in car video showed that the officer did not touch the person inappropriately.

Incident type: Supervisor Action
Status: Completed
Received date: May 17, 2016
Class/sub-class: Service Complaint / Service level
Disposition: Supervisor Review-Closed

RP reported that when he tried to report a motorcyclist that had drank a beer in public than headed off down the city sidewalk the call taker transferred him to the non-emergency line where he was lost in limbo and never did receive a return call from the system. RP not sure why a person doing an illegal act at the moment is not an emergency.

Incident type: Supervisor Action
Status: Active
Received date: May 18, 2016
Class/sub-class: Policy Complaint
Disposition:

RP contacted the Auditor's Office upset with an EPD officer who left EPD Headquarters talking on his cell phone. Even though the call taker relayed that it is legal for officers to do so RP is unhappy and would like to speak to someone about this policy.

Incident type: Supervisor Action
Status: Active
Received date: May 19, 2016
Class/sub-class: Service Complaint / Performance
Disposition:

RP reported an incident in which her husband ended up holding 1 of 2 drunk men who were outside their home making threatening remarks at gun point. The men had threatened RP's daughter with shooting her in the face when she looked outside to see what the commotion was. 25 minutes after their original call, 5 officers showed up, huddled, and then left 1 officer to tell them that since the 2 men had run off by now they were going on to their next call, no police report, no looking for the guys who had been threatening her daughter and to blow up their home. RP wants a police report to document this incident in case these guys come back.

Incident type: IA Investigation
Status: Active
Received date: May 20, 2016
Class/sub-class: Allegation of Misconduct / Use of Force
Disposition:

RP alleged that an officer used excessive force at her home during the arrest of another individual.

Allegations:

300 Use of Force.

Incident type: Supervisor Action
Status: Active
Received date: May 21, 2016
Class/sub-class: Service Complaint / Performance
Disposition:

Facebook post included a photo of an EPD Prius parked partially on the curb strip with a statement, "If you were anybody else you'd surely get a parking ticket."

Incident type: Supervisor Action
Status: Completed
Received date: May 23, 2016
Class/sub-class: Policy Complaint /
Disposition: Dismissed-Other

RP contacted the Auditor's Office with a concern that an EPD vehicle she saw had an out of service sign displayed. RP felt this is terrible, a police car driving around that is out of service, with all the crime going around this is unacceptable police need to be available to help at all times.

Dismiss - other.

Incident type: Supervisor Action
Status: Active
Received date: May 23, 2016
Class/sub-class: Inquiry
Disposition:

RP reported a concern that when her roommate called 911 for a mental health crisis one of the officers who responded stood the whole time with his hand on his gun. He also insisted that they be outside leading to no privacy for her roommate. This scared her roommate. RP feels that the officer could have handled the situation better. Cahoots also eventually responded to help.

Incident type: Supervisor Action
Status: Active
Received date: May 23, 2016
Class/sub-class: Inquiry
Disposition:

RP reported an officer who was unprofessional when he cited her daughter for parking in a handicap spot. When the officer spoke with dispatch she over-heard the officer say "I think it's that loony girl." When she told the officer I heard you and it's not ok, supposedly another officer came over and spoke with her daughter, RP knows nothing will come of that.

Incident type: Supervisor Action
Status: Active
Received date: May 23, 2016
Class/sub-class: Service Complaint / Performance
Disposition:

RP reported an incident in which she called 911 because of a knock on her front door about 0400, she then continued to hear noise outside her house. RP noted that the call taker was great, but when officers arrived they did a quick look around and they told her they were satisfied no one was around after talking with her neighbor. The problem was that they didn't ask to get into the padlocked areas of her yard that lead to the other doors and windows of her house. RP felt it was a poor call.

Incident type: Supervisor Action
Status: Active
Received date: May 24, 2016
Class/sub-class: Inquiry

RP contacted the Auditor's Office concerned about a police report she recently was made aware of that was written by an officer after speaking with her at Riverbend Hospital where she had taken her son on suspicion of abuse. RP believes there is various inaccuracies in the report which lead to DHS being involved in a sex abuse situation. RP also noted that her son's belongings were taken by the officer and she was not given a property sheet nor were the belongings returned to her within 60 days.

Incident type: Supervisor Action
Status: Completed
Received date: May 24, 2016
Class/sub-class: Policy Complaint
Disposition: Supervisor Review-Closed

RP contacted the Auditor's Office upset that when he called EPD about a noise complaint, (Noise from WOW attendees) he emphatically told the call taker to not send an officer to his apartment as he has a brain injury and needed to sleep. At 0100 an officer showed up at his door telling him "Oh we were told the opposite" which did not ring true to RP.

Incident type: Incident Review
Status: Active
Received date: May 25, 2016
Class/sub-class: Inquiry
Disposition:

RP alleged that he was arrested by an officer for entering a property that he owned and was in control of after the tenant failed to pay rent. He alleged that the officer conducted an inadequate and poor investigation, arrested him late at night and convinced someone to set a bond at a high level even though he is a prominent businessman and owner of numerous properties and is no risk for flight.

Incident type: Supervisor Action
Status: Active
Received date: May 26, 2016
Class/sub-class: Inquiry
Disposition:

RP contacted the Auditor's Office with a concern he has about what he labeled systematic dishonesty by Officers regarding trespassers and illegal camping in parks.

Incident type: Supervisor Action
Status: Active
Received date: May 26, 2016
Class/sub-class: Inquiry
Disposition:

RP contacted the Auditor's Office upset at the huge use of force presented in response to his call for service. RP stated seven officers, two which were Sgts. showed up, walked him down the street in handcuffs for a mental health crisis call. He was eventually taken to the hospital.

Incident type: Supervisor Action
Status: Completed
Received date: May 27, 2016
Class/sub-class: Service Complaint / Performance
Disposition: Supervisor Review-Closed

RP mentioned to a friend how she was contacted by officers asking for someone she didn't know. She

questioned whether they were legitimate since they didn't provide her an explanation and when she called non-emergency they didn't have a record of officers being out at her residence.

Incident type: Supervisor Action
Status: Active
Received date: May 31, 2016
Class/sub-class: Policy Complaint
Disposition:

RP expressed her concerns when she witnessed officers removing homeless people from under the I-105 bridge in the rain. She stated there was also a city garbage truck removing any personal possessions that people could not carry.

[32 incidents displayed.](#)

Eugene Police Department

May 2016 Closed Case Report

Incident type: Internal Affairs
Status: Completed
Received date: Aug 27, 2015
Class/sub-class: Allegation of Misconduct / Discrimination
Disposition: Mediated

Reporting Party (RP) came to the Auditor's Office to complain about a stop conducted on him by 2 officers, following their receipt of information from an off-duty officer. RP complained that the off duty officer had no basis other than his race for reporting him as a suspicious subject in the area. It appeared that the off duty officer was contacted by a neighbor while off-duty regarding someone in a common area; the off duty officer followed the RP through the neighborhood and then requested that he be contacted. The RP also complained about the duration of the stop and that one officer called him a smartass when he asked whether he would be stopped again if he walked back through the neighborhood.

An associate of the RP also came in to the Auditor's Office to complain about the stop (RP lives with him and his family). The associate was concerned about how the off duty officer was able to obtain his cell phone number (the off duty officer called the associate following the stop to reiterate that the RP should not be in the common area of the neighborhood).

The associate did not wish to file a separate complaint. The RP expressed a desire to pursue mediation with the three officers.

POM 402.2 - that the off duty officer engaged in bias-based policing when he relied on RP's race as the determining factor in directing fellow officers to stop the RP.

Inquiry into how the off duty officer accessed the associate's personal cell phone number and into the officer's off-duty conduct.

Meeting (Mediation) took place with Chief Kerns, Det. McGuire (Union President) and the RP. These participants were agreed upon by the RP.

Incident type: Internal Affairs
Status: Completed
Received date: Sep 3, 2015
Class/sub-class: Allegation of Misconduct / Discrimination
Disposition: Mediated

RP's filed a complaint that when an officer stopped them they were racially profiled. RPs claim that when the officer was asked if it was a racial stop he responded by saying "are you pulling the race card on me right now, just for that I am going to give you a ticket." The officer did not answer what the ticket was for and did little to explain what they had done wrong in the first place. RPs have part of the interaction recorded.

POM 402.2 - that an officer engaged in bias-based policing when he relied on one RP's statement (that the stop was racially motivated) as the factor in deciding whether to take law enforcement action.

The parties agreed to mediation, however, the mediator was unsuccessful at reaching the complainant to arrange for mediation. Closed out as mediated. Once both parties agreed to mediate, if one party withdraws or otherwise fails to participate, by terms of the collective bargaining agreement, the case is dismissed.

Allegations:

Discrimination - 402 Professional Police Contacts – Mediated

Incident type: IA Investigation
Status: Completed
Received date: Feb 16, 2016
Class/sub-class: Allegation of Misconduct / Performance
Disposition: Sustained

Internally generated complaint that a motorcycle was improperly processed and that a civilian (retired EPD detective not under contract with EPD or a certified volunteer for EPD) was called to attempt to use chemicals to "lift" the VIN number from a part.

1. POM 510.3.2 that an officer failed to secure the vehicle (motorcycle) at 125 N. Garfield in violation of policy, instead storing it at 2nd and Lincoln.
2. POM 804: Evidence and Property Handling: that the officer failed to properly process evidence (a motorcycle) when he asked a retired EPD detective, rather than FEU, to attempt to recover the VIN.

Allegations:

Performance - 510 Vehicle Tows and Inventories - Sustained
Performance - 804 Evidence and Property Handling - Unfounded (Auditor recommended sustained)

Incident type: IA Investigation
Status: Completed
Received date: Feb 18, 2016
Class/sub-class: Allegation of Misconduct / Performance
Disposition: Sustained

1. 314 Vehicle Pursuits

It is alleged that an officer initiated and engaged in a pursuit of a suspect of a stolen vehicle that fled from a traffic stop in violation of the pursuit policy.

2. 314 Vehicle Pursuits

It is alleged that a second officer engaged in a pursuit of a suspect of a stolen vehicle that fled from a traffic stop conducted by the first officer in violation of the pursuit policy.

Allegations:

Performance - 314 Vehicle Pursuit Policy - Sustained

Allegations:

Performance - 314 Vehicle Pursuit Policy - Sustained

Incident type: Supervisor Intake
Status: Completed
Received date: Apr 30, 2016
Class/sub-class: Allegation of Misconduct / Courtesy
Disposition: Dismissed-o/s jurisdic

Note: This case has been dismissed by the auditor as outside jurisdiction.

The Eugene Police Department received 27 commendations from citizens in March 2016. Below is a sample of those commendations.

A citizen commended an officer for their efforts to disband a homeless camp located near a wildlife area. The citizen stated that other neighbors within the neighborhood were very appreciative of the action taken in regards to the camp. The citizen commented, "Thank you very much for what seemed like a fast job..."

An officer was commended by a citizen for the professionalism that was shown during an incident where a subject was attempting to cause problems with the citizen as they were working to get their vehicle running. The citizen commented, "Thank you for being one of the good cops... You were very professional and managed to get things sorted out."

A Community Service Officer was commended by a citizen for a safety presentation they provided at a local Meals on Wheels lunch site. The citizen commented, "We just want to thank you for reminding us on how to keep safety in our daily chores. Lots of talk about you and how they all appreciated your talk."

A citizen commended the recent actions of officers as it related to an incident the citizen was involved in. The citizen was impressed with their interaction with the officers. The citizen stated the officers were "really awesome" and "did their job completely". The citizen further commented, "It felt like they were there to help you."

Officers were commended by a citizen for the jobs the officers do on a daily basis. The citizen commented, "Thank you once again for everything you do and for putting your life on the line every day..."

An officer from an outside agency submitted a commendation for the officers that supported the memorial service for an officer that was laid to rest. The officer commented, "As you know, the memorial service would not have been possible without the help of your agency. The donation from the Eugene Police Department is immeasurable."

A citizen submitted a commendation for an officer for the support they provided with a recent Soap Box Derby event for the local youth. The citizen commented, "We appreciate you giving your time to support the kids!"

A citizen commended a Community Service Officer for the assistance they provided to the citizen and their spouse as they were dividing up property. The citizen was very pleased and complimented the officer for "the fine job" they did and how they were able to ensure things stayed peaceful between the couple during a tense situation.

Officers were commended by an Army Installation K9 Unit for the training and knowledge they provided during a recent training presentation. The unit provided the officers a certificate that read, "Thank you for leading a comprehensive and informative K9 seminar. Your commitment to excellence and detailed approach to training have refined the (installation's name) capabilities ensuring our operational success."

A citizen commended 9-1-1 Call Takers for their assistance during an active shooter call. With other calls coming in at the time of the incident, their assistance and quick response allowed officers to respond to the home for a welfare check. The situation ended without anyone being injured and the suspect in custody. The citizen commented, "Great job by everyone."

An officer was commended by an outside agency detective for the assistance the officer provided to the detective on a case they had been working on. The detective commented, "I just wanted to take a minute and make sure you were aware of the assistance your guys are always willing to provide. This is not the first time...I really appreciate it."

A citizen commended an officer for their assistance in removing the "potentially dangerous, criminal activity" that had been occurring close to their business. The citizen commented, "The response by the police was rapid. Within an hour of the call we made, the camp was gone. We were stunned! And by the next day the city workers were out clearing up all the garbage left behind. We can only assume the police made follow up calls to the City--that is impressive! Now several weeks later we notice so many more people walking, bicycling and driving that way. We are very grateful! Thank you."

The Eugene Police Department received 25 commendations from citizens in April 2016. Below is a sample of those commendations.

A citizen commended officers for their assistance in removing campers in the area of Washington-Jefferson Park. The citizen has been a resident of the area over the last 15 years and has seen a lot of drug activity and crime related to the activity. The citizen was very pleased to see action taken to remove the campers and the activity associated with it. The citizen commented, "It's really been a lot better..."

Officers were commended by a citizen for their actions in regards to a mental health call to assist the citizen's brother. The citizen was "astounded" by the job the officers did related to the call. The citizen commented, "They just did such an excellent job. They were very calm and helpful."

A citizen commended an officer for the gentle nature and compassion that was displayed while treating a transient (Welfare Check) at the Bi-Mart on River Road. The citizen commented, "I have seen many...many officer-transient interactions...this man had the most compassion that I have ever seen in any officer, ever!" The citizen further stated, "The use of his voice was very methodic in dealing with a person that was completely passed out. It never changed until that man was awake."

A neighboring County Sheriff submitted a letter of appreciation to the Eugene Police Department for their support in the aftermath of the UCC Shooting. The Sheriff commented, "As confusing and chaotic as an incident like this is, I have never witnessed a more unified level of cooperation, coordination, and organization as I have throughout this tragedy...As our community continues to reconcile from this tragic incident, it is comforting to know we have the strength and support of agencies like you that we can rely upon."

An officer received a letter of appreciation from a citizen for the time they were able to spend with the officer during a mentorship program through Spencer Butte Middle School. The citizen commented, "You have taught me so much and I'm glad that I learned things that I didn't know...This will influence my future when I work my way up to an FBI agent..."

The Interim Police Chief from a neighboring police department submitted an appreciation letter to a department employee for the assistance they gave that Chief's department in providing tips on dealing with media inquiries. The Interim Police Chief commented, "It is nice to know that the Eugene Police Department is receptive to information sharing with other local agencies. This information shall prove to be of benefit to not only myself, but to our Commander and Corporals."

An officer was commended by a citizen for being helpful and reassuring during a Burglary incident. The citizen had their billfold stolen late one evening and the officer responded upon receiving the call for service. The citizen commented that the officer "did a thorough job looking through my house to make sure nobody was hiding...He was just so reassuring." The citizen was very impressed by the "positive police contact" they experienced.

A citizen commended an officer for their performance while conducting a follow-up report on a 'Missing Person'. The citizen has a mentally ill family member and felt that the officer had a great understanding on how to deal with the situation. The citizen commented, "He was very compassionate, professional and very knowledgeable. His input was very sensitive and yet very valuable." The citizen felt that it was important to let the officer's chain of command know "how professional he represents the department".

A citizen commended officers for their efforts in disbanding the homeless camps located near businesses in the southwest part of the city. The citizen had been experiencing a high amount of homeless camping as well as theft and destruction of property. The citizen commented, "We had been suffering from this issue for quite some time." With the assistance from officers, the citizen now feels as if the business owners have a better handle on the situation.

Officers were commended by a citizen for the response and assistance that was provided to a local school. The officers responded to a student that was acting out in ways that were unsafe. The school staff was concerned for the student(s) and staff. The student would not comply with directives to leave the building or stop their behaviors. The officers then spoke with the student and were able to affect the child's behavior in a way that ultimately led to the student returning to school to finish the day more positively. The citizen commented, "Although this incident may seem inconsequential in comparison to the majority of calls Eugene Police respond to, it was an unsafe situation that could have gone in a very different direction had they not assisted us."

The Eugene Police Department received 26 commendations from citizens in May 2016. Below is a sample of those commendations.

A citizen submitted a 'Thank You' note commending detectives for their "compassion and respect" related to a case the detectives assisted the citizen's family with. The citizen commented, "You listened to my concerns about my son's mental health - thank you for your help in keeping him alive in that process...I am so grateful for the integrity and care I felt from both of you on that day."

An officer was commended by a citizen that was recently in the area for the NCAA Golf Tourney Championships. On the day the citizen was leaving to return home, the citizen returned their rental car and keys at the Airport, later realizing their cell phone was still in the now locked car. The officer assured the citizen they would return their phone as soon as they were able to gain access to the vehicle. The citizen boarded their plane and just prior to take off, the officer entered the plane and returned the phone to the citizen. The citizen commented, "He was a genuinely nice person and took an interest in helping me...Eugene is now my 2nd favorite city. (Officer's name) was an incredible representative of the city, the police department, and himself."

A citizen commended officers for patrolling the parking lot of a business located near their home. The citizen previously reported a few incidents that have happened in the area in the past. The citizen commented, "I really appreciate them swinging through the parking lot from time to time...It helps me feel safer."

The staff from a downtown business thanked officers for their service. The 'Thank You' card that was given to the team stated, "We appreciate your public service and dedication to our community. We are thankful that you are here to serve and protect. We recognize that it comes with great risks to your safety. Thank you for the skill and expertise you bring to your patrol and the patience in responding to a variety of events that need your attention."

A citizen commended officers through Social Media for giving their son a tour of the officers' Patrol Vehicle. The citizen commented, "Thank you again to these officers...you made my son's whole world! And he is still talking about it!"

An officer was commended by a citizen for their actions related to the Animal Abuse case involving the dog named "Earl". The citizen commented, "I just wanted to write you a quick note, and thank you for the compassion and efforts to help "Earl" the dog. Your actions are a credit to yourself, the police department and the community."

A citizen commended an officer for their assistance in locating the citizen's son when they had been reported as missing. The citizen was very grateful for the effort the officer provided due to the citizen being located in another state. The citizen commented, "She found my son. She was just wonderful. She was so kind."

A citizen commended officers for their "compassion and concern" related to the Animal Abuse incident involving the dog named "Earl". The citizen was very appreciative of the "sensitivity and awareness" that has been shown by the department related to the case and the well-being of Earl. The citizen commented, "I appreciate a story like that."

A citizen commended a community service officer for a tour they gave to the children and faculty from a local preschool. The citizen commented, "The tour was very informative...Before the tour, thinking about going to the police station made me nervous, but after you gave us a tour, we (I) appreciate you more for all the police work you do and police officers in their uniforms now seem more approachable!"

Officers were commended by a citizen for their professionalism and politeness during a recent "Menacing" incident that was reported. The citizen's property was searched as a possible hiding spot for the suspect. The citizen commented, "I was really...really pleased with the standard of conduct, the intensity of follow through and follow-up of the potentially dangerous individual on my property." The citizen stated that the officers displayed "concern" and were "extremely polite" in their duties.

An officer was commended by a citizen for their assistance in locating the citizen's stepson when she had reported him missing. The citizen commented, "Thank you so much for helping me find my stepson and I just wanted to thank you personally. I really...really appreciate it and God Bless You."