

**AHCPP Community Oversight Sub-Committee**  
**4<sup>th</sup> November 2020**  
**Questions from Daniel Borson to the Police Auditor's Office**

**DB: What is the current annual case load for complaints?**

LP: We typically receive about 400 complaints per year.

**DB: What is the average time to resolution for a complaint case?**

LP: Allegations of minor misconduct (service complaints, policy complaints, and inquiries) are generally closed within 30 days. Allegations of serious misconduct or criminal conduct take longer. Investigations typically close within 60 days, but then cases undergo an adjudication process (typically 2-4 weeks) and, potentially, a corrective action phase. Most of these timelines are the subject of collective bargaining and are addressed in the EPEA contract with the City.

**DB: How backlogged are cases (what is the average time to begin work on a complaint case once it's filed)?**

LP: We do not have a backlog of cases. Once we learn of a complaint, the investigation is classified and opened within 5 working days.

**DB: How many cases a year are not completed due to the expiration of the statute of limitations? What is the statute of limitations in this case?**

LP: Eugene City Code 2.456(1)(k)-(l) sets out time limits for opening investigations. Complaints of minor misconduct shall be filed within 60 days of the incident; complaints of serious misconduct shall be filed within 6 months of the incident. The code includes an exception "for good cause."

Since 2016, the following number of cases dismissed for timeliness (listed by classification):

- Allegation of misconduct: 1
- Incident reviews: 2
- Inquiries: 27
- Policy Complaints: 1
- Service Complaints: 16

MG: (additional comment) No case ever "expires" after it is opened. There is no time requirement for resolution after a case is opened.

**DB: Are data collected on complainants' age, race, gender, etc.?**

We collect that data when it is volunteered by the reporting party (for instance, when they are alleging that a police contact was influenced by bias), but we do not consistently ask for that information when it is not offered. We are working on compiling more detailed demographic data of both reporting parties and officers.