



Eugene EMPLOYEE RESOURCE CENTER

Contact us at...



EmployeeResourceCenter@eugene-or.gov



541-682-5061



100 W. 10th Ave. Ste. 400, Eugene, OR 97401



www.eugene-or.gov/1141

Frequently Asked About Topics

Topic	Email	Call
ADA for City Employees	ADAInquiries@eugene-or.gov	541-682-5061
Background Checks	Backgrounds@ci.eugene.or.us	541-682-5061
Benefits for City Employees	BenefitsStaff@eugene-or.gov	541-682-5062
Claims	EugeneERCClaims@eugene-or.gov	541-682-5061
Emergency Management (ICS/NIMS)	EmergencyManagement@eugene-or.gov	541-682-6874
Employment Verifications	EmployeeResourceCenter@eugene-or.gov	541-682-5061
Jobs	EmployeeResourceCenter@eugene-or.gov	541-682-5061
Leaves for City Employees	COEBenefitsLeaveTeam@eugene-or.gov	541-682-5062
Operations Specialist Team	ERCOpsSupport@ci.eugene.or.us	541-682-5061
Personnel Files	ERCAdmin@eugene-or.gov	541-682-5061
Public Safety Specialist Team	ERCPublicSafety@ci.eugene.or.us	541-682-5061
Training for City Employees	COETraining@eugene-or.gov	541-682-5061
Safety for City Employees	AReid@eugene-or.gov	541-682-5791

ERC Senior Leadership

Name & Title	Ext.	Name & Title	Ext.
Keri Beraldo A/ ERC Co-Director	x5068	Jennifer Lleras Van Der Haeghen A/ ERC Co-Director	x5765

Specialists		
Name and Title	Ext.	Call me for...
Jessica Carlson Employee Experience Manager	x5913	Employee Relations Department support on labor law and application of policy and union contracts
Benefits Specialists		
Tracy Bridge ERC Benefits Analyst	x5780	Leaves, Absence Requests Benefits Consultation Return to Work
Leslie Higdon ERC Benefits Analyst	x5629	Leaves, Absence Requests Benefits Consultation Return to Work
Annie Esterberg Sr. Benefits Coordinator	x5637	Benefits Consultation General Benefits Questions
Operations Specialists — Central Services; Planning and Development; Library, Recreation & Cultural Services		
Jennifer Carrion ERC Analyst	x5740	Performance Management Compensation & Classification Analysis Recruitment Support
Michael Kinnison ERC Analyst	x6841	Recruitment Support Employment Support
Caitlin O'Quinn ERC Program Coordinator	x5769	Recruitment Support Employment Support
Public Safety Specialists — Police, Fire		
Nadia Ahmed ERC Analyst	x5731	Performance Management Compensation & Classification Analysis Recruitment Support
Jennifer Harris ERC Sr. Program Coordinator	x5789	Recruitment Support Employment Support
Cecilia Zerr ERC Program Coordinator	x5788	Recruitment Support Employment Support

Public Works Support		
Name and Title	Ext.	Call me for...
Della Diller PW HR Manager	x5076	Operational Priorities Employee Relations Application of policy and union contracts
Tracy Walsh PW HR Generalist	x5064	Performance and Coaching Compensation & Classification Analysis Recruitment Support
Twyla Bohrer PW HR Sr. Program Coordinator	x5258	Personnel Processing Support Recruitment Support
Public Works employees should connect with the Benefits Specialists for matters related to Benefits and Leave of Absences.		

Enterprise Risk Management

Name and Title	Ext.	Call me for...
Paul Furnari Enterprise Risk Manager	x5669	Risk Consultation Environmental Programming
Anna Reid Safety & Loss Control Manager	x5791	Safety Risk Mitigation
Ruth McBride Claims Analyst	x5682	Workers' Compensation Management ADA Accommodation Requests
Jodi Mason Claims Analyst	x5662	Risk & Insurance Consultation Property & Liability Claims
Amy Hartsfield Claims Analyst	X5110	Claims Support Organizational Initiatives

People, Culture, & Development

Name and Title	Ext.	Call me for...
Becky DeWitt A/ Employee & Labor Relations Manager	x5659	Complex Contract Consultation Employee Relations and Grievances Equity Capacity
Robert Brack Training & Development Manager	x5639	Organization Training Employee Engagement Coordinator Leadership & Career Development
Emily Smith Employee Relations & Communications Analyst	X5790	Employee Relations Coaching Contract Interpretation Employee Relations Communications
Shelby Tackett PCD Program Coordinator	x5793	Enterprise Learning Management (ELM) Project Administration Employee & Labor Relations Support

Emergency Management

Name and Title	Ext.	Call me for...
Sierra Anderson Emergency Manager	x5130	Continuity of Operations for ESF Emergency Operations Planning Response, Recovery
Chris Burman Emergency Management Analyst	x5568	Continuity of Operations for Public Works Natural Hazard Mitigation Community Outreach
Andrew Roberts Emergency Management Analyst	x5640	Continuity of Operations for EPD FEMA Training Emergency Operations Center
Catherine Zunno Sr. Emergency Management Coordinator	x6874	Continuity of Operations for Central Services

Health & Wellness

Name and Title	Ext.	Call me for...
Tina Dixon Benefits & Wellbeing Manager	x8868	Strategic Benefits Design Facilitate Benefits Study Group Wellness Incentives

NRDS**Numbers, Resources, Data & Systems**

Name and Title	Ext.	Call me for...
Christina Bucich PeopleSoft Systems Coordinator	x5774	PeopleSoft Data Entry Employee Information Management
Kathryn Butler Business Alignment Analyst	X5560	Legislative Coordination Policy Development
Kim Crockett Enterprise Software Tech	x5780	PeopleSoft System Administration Queries & Reports PeopleSoft Security Administration
Jennifer Escobedo Sr. Operations Coordinator	x5779	Office Management P2P, Operations, Records, Resources
Jay Ferris Classification & Compensation Sr. Analyst	x5664	Compensation & Classification Program Analysis
Janice Gross ERC Business Analyst	x5924	PeopleSoft Benefits Administration ERC Budget Management
Misty Jarrett ERC Business Analyst	x5663	PeopleSoft System Administration
Melissa Nollo do Administrative Specialist	x5735	Personnel File Administration ERC Administration Support