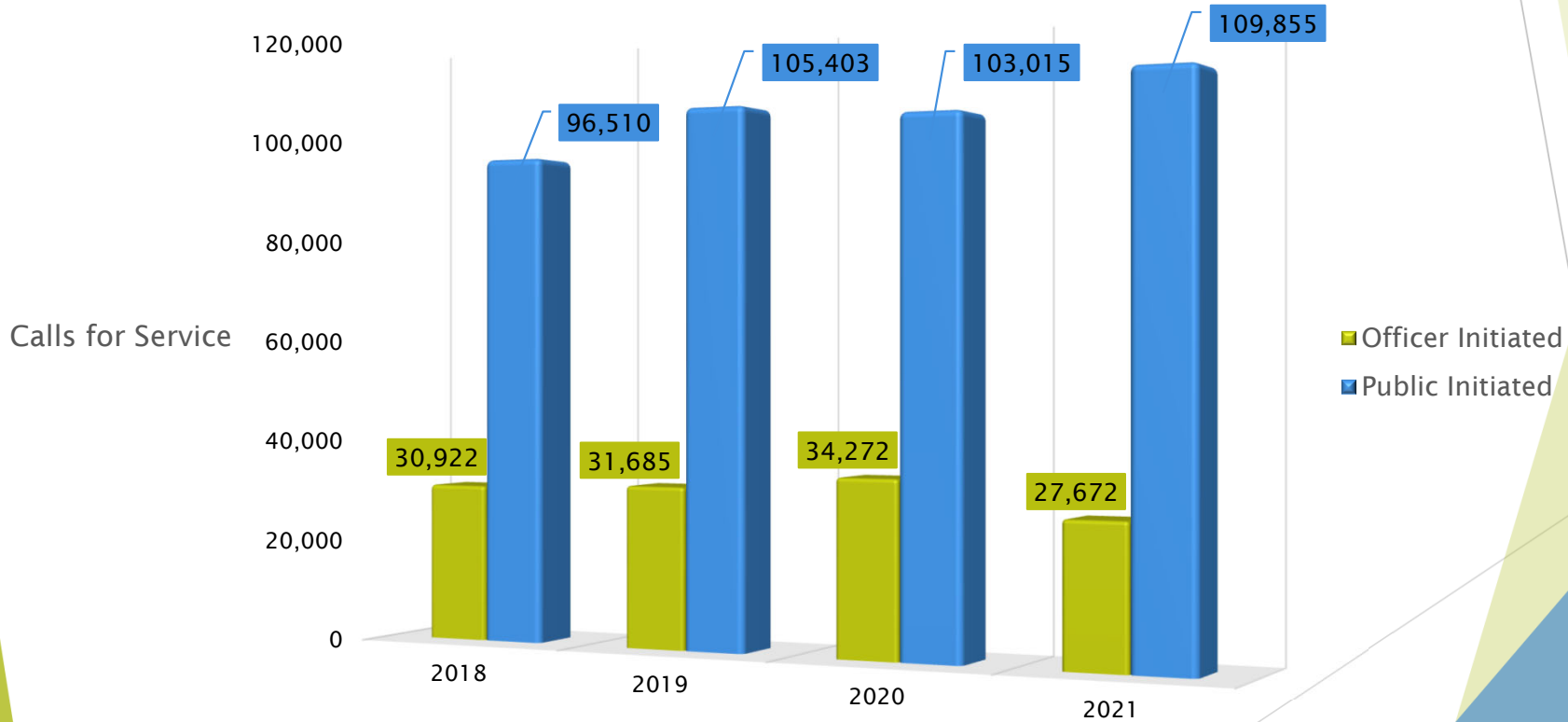


# Calls for Service

Calls for Service  
(by Source and Year)



# 2021 EPD Calls for Service Statistics

- In 2021 the total number of Calls for Service (CFS) in Eugene increased 0.2 percent since 2020 and increased 0.3 percent from two years prior. Public-Initiated CFS numbered 109,845, an increase of 6.6 percent as compared to 2020, while Self-Initiated CFS decreased by 19.3 percent to 27,672 in the same period.
- The top 21 categories of CFS are listed in the table, they account for 67.6 percent of all Public-Initiated activity in 2021. The top five: Check Welfare, Assist Public- Police, Dispute, Criminal Trespass and Beat Information accounted for 34.2 percent of the total activity. The largest increases were seen in:
  - Information - Police (42.1 percent)
  - Traffic Hazard (26.1 percent)
  - Hit And Run (25.3 percent).
- Overall, the areas showing the largest decreases in calls were:
  - Theft From Vehicle (-28.3 percent)
  - Illegal Camping (-21.3 percent).

Public-Initiated Activity	2019	2020	19-20 Diff	19-20 Chg	2021	20-21 Diff	20-21 Chg
CHECK WELFARE	8469	8998	529	+6.2%	10263	1265	+14.1%
ASSIST PUBLIC- POLICE	6245	7066	821	+13.1%	7663	597	+8.4%
DISPUTE	6364	6670	306	+4.8%	6908	238	+3.6%
CRIMINAL TRESPASS	7007	6364	-643	-9.2%	6775	411	+6.5%
BEAT INFORMATION	4455	4833	378	+8.5%	5936	1103	+22.8%
DISORDERLY SUBJECT	3832	3832	0	0.0%	4239	407	+10.6%
THEFT	4264	3534	-730	-17.1%	3437	-97	-2.7%
ILLEGAL CAMPING	4313	3807	-506	-11.7%	2997	-810	-21.3%
THEFT FROM VEHICLE	2559	3660	1101	+43.0%	2624	-1036	-28.3%
INFORMATION - POLICE	1215	1755	540	+44.4%	2494	739	+42.1%
TRANSPORT	4664	2866	-1798	-38.6%	2396	-470	-16.4%
TRAFFIC HAZARD	2174	1893	-281	-12.9%	2388	495	+26.1%
SUSPICIOUS CONDITIONS	2285	2238	-27	-1.2%	2217	-21	-0.9%
SUICIDAL SUBJECT	2118	1905	-213	-10.1%	2172	267	+14.0%
HARASSMENT	1560	1661	101	+6.5%	1883	222	+13.4%
RECKLESS DRIVING	1963	1485	-478	-24.4%	1663	178	+12.0%
ATTEMPT TO LOCATE DRUNK DRIVER	1735	1429	-306	-17.6%	1654	225	+15.7%
BURGLARY	1709	1696	-13	-0.8%	1640	-56	-3.3%
HIT AND RUN	1959	1305	-654	-33.4%	1635	330	+25.3%
AUDIBLE ALARM	1422	1474	52	+3.7%	1609	135	+9.2%
CRIMINAL MISCHIEF	1439	1714	275	+19.1%	1609	-105	-6.1%
ALL OTHER	33671	32823	-848	-2.5%	35643	2820	+8.6%
<b>TOTAL</b>	<b>105402</b>	<b>103008</b>	<b>-2394</b>	<b>-2.3%</b>	<b>109845</b>	<b>6837</b>	<b>+6.6%</b>

Public-Initiated CFS: Calls within Eugene City Limits including CAHOOTS related calls